

# IGLU-DORF GSTAAD INFORMATION FOR OVERNIGHT GUESTS



Dear guests,

Soon we will be able to welcome you to the Iglu-Dorf in Gstaad, which lies almost 2,000 metres above sea level. To ensure you are properly prepared and equipped, please note the following information to help you enjoy the igloo experience to the fullest.



## ARRIVAL

We are committed to sustainability. Please play your part and travel to the Iglu-Dorf by public transport. Arrive relaxed, on time, avoiding the traffic jams and in a climate-friendly way.

Take the train to Saanenmöser station. From there it is a five-minute walk to the valley station of the Saanenmöser-Saanerslochgrat cable car.

**By Car:** At the entrance to the village of Saanenmöser, follow the signs to the railway station. Drive along Bahnhofstrasse past the station until you can turn left under the railway tracks to reach the car park. Please park at the back of the car park, where overnight parking is allowed and signposted. Overnight parking is prohibited in the rest of the car park! Buy a parking ticket for 24 hours at the parking machine for CHF 5.-. The correct amount must be used.

**Take the cable car** to the Saanerslochgrat mountain station (*remain seated at the intermediate station*). You can buy tickets at the valley station. Normal ticket prices apply. If you buy a day ticket for the following day, you can use it for the ascent to the Iglu-Dorf after 3.30 pm.



## MEETING POINT & PROCEDURE

Please allow enough time for your arrival because you have to travel up to us with the mountain railway, which only runs during regular skiing hours. **The time and place for the meeting point are fixed** and apply to all guests equally. Over the last meters in the cable car, you will see the Iglu-Dorf below you to the right. We look forward to welcoming you there. The Iglu-Dorf is open from 4.00 pm. Please report to the bar.

If you do happen to be late, please inform us immediately by calling +41 41 612 27 28.

- **3.45 pm:** mountain ride with the Saanenmöser-Saanerslochgrat cable car
- **4.15 pm: meeting point in the Iglu-Dorf at the bar** (*outside or inside, depending on the weather*)
- Aperitif, room check-in
- Approx. **7.00 pm:** dinner
- Snowshoeing, wellness and a relaxed get-together
- **7.30 / 8.30 am:** morning tea served to you in your sleeping bag
- **8.00 / 9.00 am:** breakfast



[Google Maps / Link to the car park](#)



## LUGGAGE STORAGE

Only take as much luggage as you really need or want to carry with you to the mountain. You can bring your skis / snowboard to the Iglu-Dorf. There is a warm room for shoes.



## CLOTHING & EQUIPMENT

The Iglu-Dorf is in a remote location on the mountain. Equip yourself appropriately for the outdoors. The temperature in the igloo is relatively constant, around freezing point.

- Warm clothing suitable for winter (*think what you would wear for skiing*)
- Warm, lined winter shoes
- Good gloves (*ideally two pairs*)
- Dry socks, long underwear to change into, pyjamas if necessary
- Two hats (*one as a spare in case the first hat gets wet*)
- Towel, swimwear, flip-flops for wellness activities if necessary
- Head torch or flashlight
- Toothbrush & toothpaste
- Sunglasses & sunscreen
- Mask(s) (*masks are compulsory in the Iglu-Dorf*)
- Ski goggles (*in case of wind and snow*)

The ideal piece of luggage is a backpack. Suitcases with wheels are not suitable.

We will provide you with an expedition sleeping bag (*suitable up to -42°C*) with a hygienic sleeping bag liner for the night.



## MORE INFORMATION

Should there be any changes or important information at short notice regarding an existing booking, we will contact you via the mobile number you have provided.

### Travel cancellation insurance

We warmly recommend that you take out travel cancellation insurance during the cold season, for example with [Allianz Global Assistance](#). This also covers the costs if you fall ill with COVID-19 or are personally ordered to self-isolate by the authorities.

*Not included in the price are travel to and from the destination, the mountain railway tickets, drinks, visitor's tax and any souvenirs.*



## CHECKLIST

- Equipment packed as described in the Clothing & Equipment list
- I have read and understood the safety instructions
- Planning your arrival: weather, allow extra time
- You will be carrying and are contactable on the mobile phone indicated at the time of reservation
- Adequate insurance: cancellation costs, travel cancellation, rescue, foreign insurance if applicable

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## USEFUL LINKS

[www.gstaad.ch](http://www.gstaad.ch)

Gstaad Tourism will also be happy to advise you by telephone for further information about Gstaad: +41 33 748 81 81



## FAQ CONTACT & QUESTIONS

You will find the answers to most questions on our website under [FAQ](#). Otherwise, feel free to call or write to us.

[www.iglu-dorf.com](http://www.iglu-dorf.com)  
[info@iglu-dorf.com](mailto:info@iglu-dorf.com)

+41 41 612 27 28

Toll-free from CH: 0800 880 818

Free of charge from DE/AT: 0800 880 81 88



**IGLU-DORF**  
HOTEL • BAR • EVENT

# SAFETY INFORMATION FOR OVERNIGHT STAYS IN THE IGLOO-VILLAGES

## High alpine hazards

Iglu-Dorf GmbH herewith expressly draws the attention of its overnight guests to the environment of the Iglu-Dorf in remote, high alpine nature. Even a short walk can entail high alpine risks. High alpine hazards refer to concrete phenomena such as strong winds, cold, altitude, visibility conditions, snow and ice, sudden changes in the weather, unknown terrain, amongst others.

As the weather cannot be influenced, this can affect the activities during the overnight stay. Activities in the open air (for example visiting the whirlpool) are adapted to the weather situation, i.e. not carried out in the worst case.

## Respect nature!

*Coordinate your activities to your abilities and physical condition and the high alpine environment. Stay overnight only if you are in good health.*

## Emergency management

A safety concept exists if accidents occur. Rescue transportation may take some time given the exposed location and the weather, and may even be impossible in exceptional circumstances.

No rescue transport will be carried out for minor injuries. The client is responsible for any costs for rescues.

In the Iglu-Dorf, there is an AED (defibrillator), emergency chemists with disinfectant, ointment, compresses, materials for dressings, tweezers. We are not allowed to stock or issue any other materials or medicines. The guest is responsible for such items.



## COVID-19

The health and safety of our guests and staff is our highest priority. We adhere to the guidelines & recommendations of the [Swiss Federal Office of Public Health](#) and the [canton](#). You can find our safety concept and the guest information [here](#). Please also note the safety measures and restrictions of the mountain railways en route to the Iglu-Dorf.

[www.gstaad.ch/covid-19](http://www.gstaad.ch/covid-19)

## Leaving the Iglu-Dorf Zugspitze during avalanche detonations

To avoid natural hazards, it may be the case that you have to leave the Iglu-Dorf Zugspitze during avalanche detonations, even though it is not in a zone at risk of avalanche. The instruction to leave can be issued in the middle of the night. You may have to leave in the middle of the night, perhaps without being able to return to the Iglu-Dorf, with makeshift overnight accommodation in the mountain restaurant.

## Concluding remarks

Iglu-Dorf GmbH makes every endeavour to ensure that incidents can be avoided. To this end, we also rely on the cooperation of our overnight guests. Please follow the instructions and advice of the igloo guides.

The need to leave the Iglu-Dorf on account of avalanche detonations is on average necessary 2-3 nights per season, based on experience from the past three years.

Restrictions to the offer do not justify any price reduction.

We finally wish to point out that after meanwhile more than 130,000 overnight guests, incidents can be counted on one hand. We shall do our utmost to make sure this remains the same. We thank you for your cooperation and look forward to enjoying a pleasant and relaxed atmosphere with you in the Iglu-Dorf.

Thank you for your understanding.

**Warm regards,**

Iglu-Dorf GmbH