



## Information for the Igloo-Hotel in ANDORRA



Please read carefully!

### About Andorra

The Principality of Andorra is known as the country of the Pyrenees. With 484 km<sup>2</sup> it has more than 300 km of ski slopes, and more than 1,500 shops which attract more than 10,000,000 tourists each year.

The Igloo Hotel is located in the Grandvalira ski resort which has 193 km of slopes, making it the biggest ski area in the Pyrenees. It is located in the Coma III area at 2,350 m above sea level offering an impressive view of Grau Roig's surroundings.

### Viaje y punto de encuentro

If you are an IGLOO CLASSIC customer please plan sufficient time into your journey to arrive on time. The meeting time is **19:30** in the Adventure Activities Tent located next to the Cubil car park at Grau Roig. If you are late, please call us on **+376 37 48 00**.

In the event that we need to contact you, please ensure that you have the mobile that you specified in the booking form with you.

If you are an IGLOO ADVENTURE customer please plan sufficient time into your journey to arrive on time. The meeting time is **18:00** in the Adventure Activities Tent located next to the Cubil car park at Grau Roig.

If you are late, please call us on **+376 37 48 00**.

In the event that we need to contact you, please ensure that you have the mobile that you specified in the booking form with you.

### Program

TIME	IGLOO CLASSIC	IGLOO ADVENTURE
18:00	-	Customer welcome at the Adventure Activities Tent in the parking El Cubil.
18:10	-	Development of the Igloo Adventure activities: 1.5 km mushing or 30 mins. bikes or both, depending on your reservation.
19:30	Customer welcome at the Adventure Activities Tent in El Cubil car park.	Customer welcome at the Adventure Activities Tent in El Cubil car park.
19:35	Explanation of the Igloo experience and ascend to the Igloo by Ratrac.	Explanation of the Igloo experience and ascend to the Igloo by Ratrac.
20:00	Arrival at the Igloo and allocation of rooms.	Arrival at the Igloo and allocation of rooms.
20:15	Nighttime snowshoe walk.	Nighttime snowshoe walk.
21:00	Dinner in the Igloo Hotel: Soup, cheese fondue, hot meal and dessert.	Dinner in the Igloo Hotel: Soup, cheese fondue, hot meal and dessert.
22:00	Use of the jacuzzi for groups of six people at a time.	Use of the jacuzzi for groups of six people at a time.
08:30	The Igloo Hotel service will bring a cup of tea to your room for you to drink in bed.	The Igloo Hotel service will bring a cup of tea to your room for you to drink in bed.
09:00	Descent from the igloo to the Tres Estanys restaurant (return is either by chairlift or skiing).	Descent from the igloo to the Tres Estanys restaurant (return is either by chairlift or skiing).
09:15	Breakfast at Tres Estanys restaurant.	Breakfast at Tres Estanys restaurant.



### What to bring with you to the Igloo Hotel.

Remember that in the Igloo Hotel you will be experiencing a polar adventure in the heart of nature, and you should be very well equipped to be able to enjoy it to the maximum. The norm is to be in temperatures around 0°.

#### Please bring with you:

- Thermal snow clothing (as in the photograph). Avoid jeans and trainers.
- Warm, comfortable footwear (such as après-ski boots or Moonboots).
- Ski gloves.
- Sunglasses (for the morning descent).
- Socks and underwear to change into. This could also include pyjamas.
- Towel, swimwear and flip flops for the jacuzzi.
- Two woollen hats (the second for use in the jacuzzi as it can get wet).
- A flash light
- A toothbrush.
- Camera and I-Pod if you like
- Cash to pay for extras and merchandise.

To sleep you will be given a thermal sleeping bag together with a single-use cotton sheet.

A backpack or sports bag is ideal for your luggage. No suitcases allowed.

#### Equipment Storage

We have lockers available for you at the Adventure Activities Tent (in Cubil), to the right of the restaurant. You can only take light equipment such as a backpack and skis to the Igloo Hotel. The rest of your equipment can be left in the tent lockers (rental price: 5 euros).

### Ascending to the Igloo Hotel.

Guests of the Igloo Hotel ascend the mountain in a special snow all-terrain vehicle (Ratrac) accompanied by their guide. For breakfast they descend to the Tres Estanys restaurant by chairlift or skiing, with the privilege of being the first to descend the slopes.



## Travel to Andorra

**By car from Spain**, access from the C-145 highway from Lleida and by the C-16 highway from the Túnel del Cadí or Puigcerdá. Seu d'Urgell is located 30 km from the first access to the resort; Encamp.

**By car from France** access is from the N-22 crossing the border at Pas de la Casa; the first access to the resort from France. There is also the possibility to pass through the Túnel de Envalira, which will bring you close to the Grau Roig access. The access points for the resort are situated along the CG2.

### By train

The Madrid - Lleida AVE (high-speed train) takes you to the capital of Lleida. From there, the buses of the Montmantell and Alsina-Graells companies connect daily with Andorra. From the French side the closest train stations are L'Hospitalet-près-l'Andorre or Latour de Carol (otherwise known as La Tor de Querol). Daily connections with Andorra are with the Hispano Andorra bus company.



## Arrival in Grau Roig:

The most important points with regard to this fantastic adventure are listed on the map.

- ① Adventure Activity Tent , and equipment lockers
- ② 3 Estanys restaurant
- ③ Coma III Coma III chairlift
- ④ Igloo-Hotel
- ⑤ Free parking

## Additional Information

### Cancellation insurance.

We recommend that you take out cancellation insurance. This can be done up to 7 days after making the reservation. The price is 4% on the total price paid.

You can take out the insurance online at [www.intermundial.es/index.php/intm/viaje/anulacion](http://www.intermundial.es/index.php/intm/viaje/anulacion).

### Helpful links

[www.grandvalira.com](http://www.grandvalira.com)  
[www.mobilitat.ad](http://www.mobilitat.ad)

### Any questions about the Igloo-Hotel?

Internet:

[www.grandvalira.com](http://www.grandvalira.com)  
[www.andorra.ad](http://www.andorra.ad)

Telephone +376 89 18 00

Business hours:

Monday to Friday 9 a.m. to 1 p.m., 3 p.m. to 7 p.m.

Saturday 9 a.m. to 2 p.m., 3 p.m. to 6 p.m.

Sundays (for emergencies) 9 a.m. to 4 p.m.

## Notes:

## Included in the reservation

Service	Romantic Igloo Suite	Romantic Igloo Plus	Romantic Igloo	Standard Igloo
Private jacuzzi	X			
Toilet on-suite	X	X		
Sparkling wine for the romantic	X	X	X	
Romantic Igloo for two	X	X	X	
Decoration of the beds with sheepskin rugs	X	X	X	
Aperitif	X	X	X	X
Usage of the jacuzzi	X	X	X	X
Dinner, tea and water	X	X	X	X
Thermo-mats, mattresses, interior and expedition sleeping bags up to -40°C	X	X	X	X
Night snowshoe hiking (if possible)	X	X	X	X
Supervision by Igloo guides	X	X	X	X
Breakfast in Three Estanys restaurant	X	X	X	X
Ascent by Ratrac and descent by ski or chairlift	X	X	X	X

NOT included in the booking

- Transport to Grau Roig (and parking fees)
- All drinks except water and tea
- Merchandise goods



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